

Intervention mitigates disruptions



PANALPINA SECURITY

ADDING VALUE WHILE PROTECTING OUR CUSTOMERS PRODUCTS

CORPORATE SECURITY MISSION & OBJECTIVE

Panalpina Security provides strategies and solutions that identify and mitigate risk throughout the supply chain.

It is our mission to work closely with our customers and business partners to understand their needs and deliver proactive security measures for current and future ventures.



SECURITY TEAM AND ORGANIZATION

Team & commitment

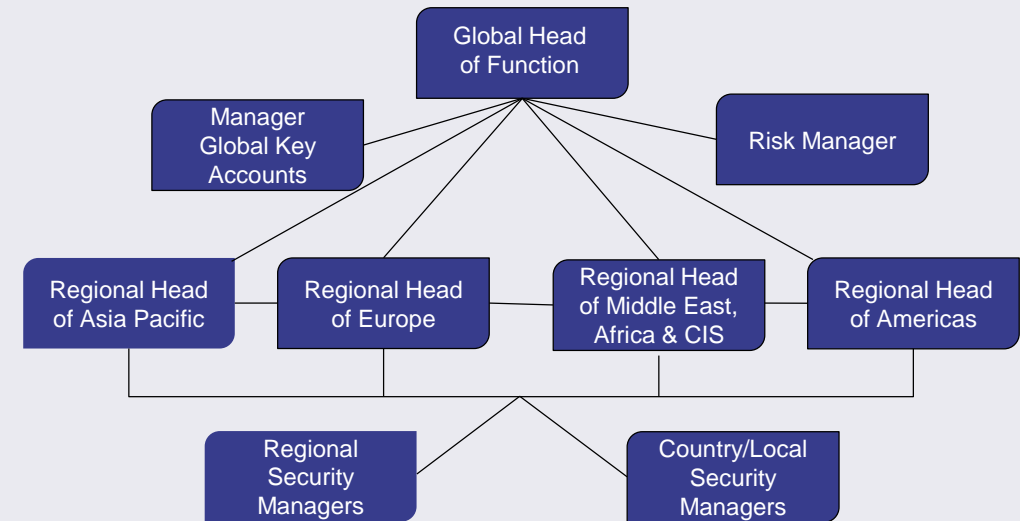
Our Security Team:

- Possesses solid experience within applicable fields of supply chain/logistics, law enforcement, military and government industries
- Maintains extensive engagement in national and international organizations and government sponsored programs

This experience and influence allows the team to provide:

- A commitment to deliver robust and adaptable security solutions to meet our customers needs
- The flexibility to adapt to the ever-changing security environment

Organizational structure



- Led by Corporate Security, a decentralized structure ensures alignment with organizational policies, while ensuring that each region of the world is appropriately managed for security.

SECURITY APPROACH METHODOLOGY

➔ Approach

- Provide a balanced approach to security through customizable supply chain security measures that incorporate customer needs, applicable regulatory requirements, and industry standards (i.e. AEO, CTPAT, TAPA, etc.)
- Develop and maintain strong partnerships with our customers through routine/frequent communications and collaborative working relationships to instill effective and feasible security

➔ Methodology

- Align and imbed security in contractual and daily business/ operational processes
- Continuous analysis and assessment of:
 - The risk and security posture of our supply chain network
 - Existing security processes (procedures, guidance documents, subcontractors performance, etc.)
- Implementation of new technology solutions to increase efficiencies and streamline security operations

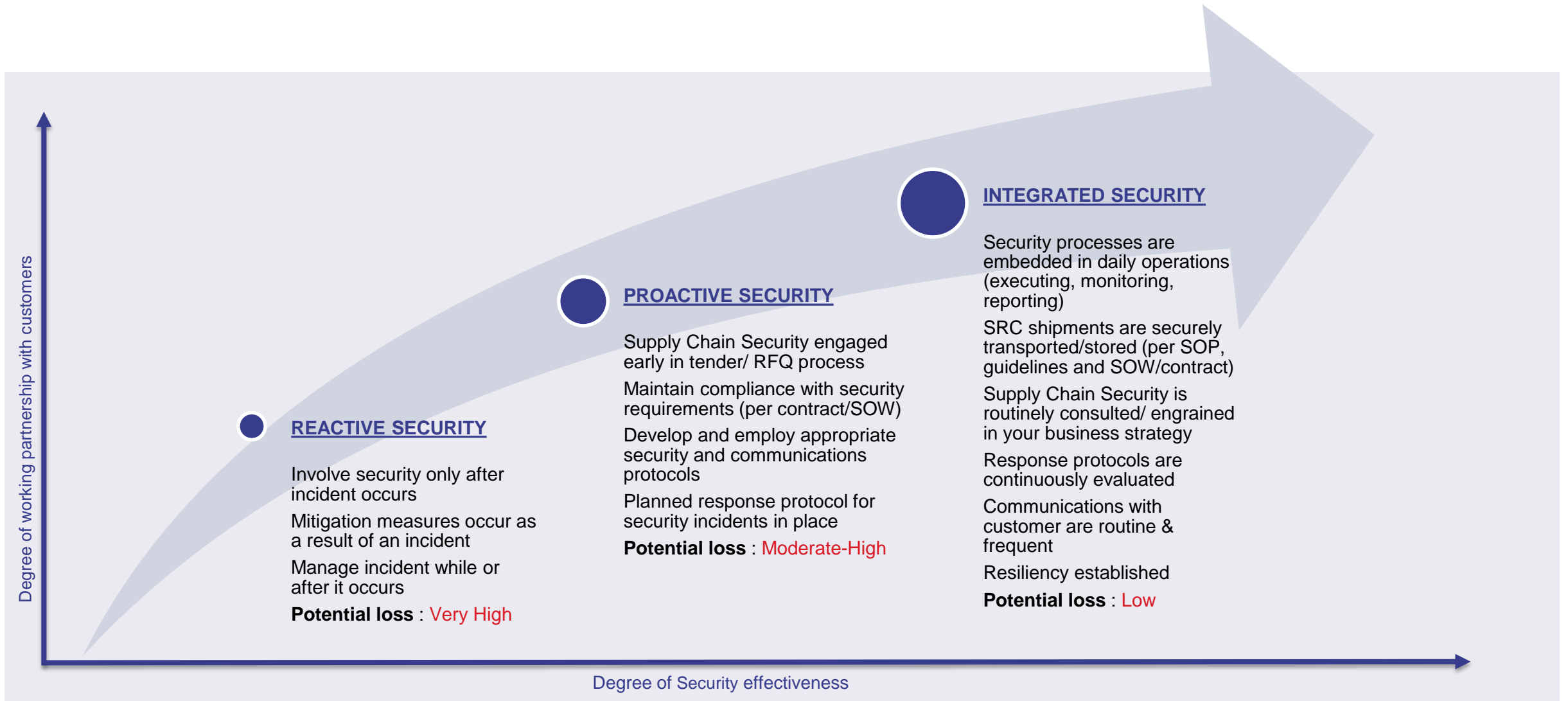
Combining our customer focused approach with our high level security methodology *equates to:*
Value added solutions that enhance supply chain security

EFFECTIVE SECURITY SOLUTIONS AND INITIATIVES

- Participation and compliance with government requirements and programs
- Loss prevention initiatives that strengthen the handling of shipments throughout the supply chain
 - Security Risk Cargo (SRC) program
 - Driver security guidelines
 - Physical security protocols
 - Gap analysis/risk assessment
- Automation of supply chain risk assessment processes and security incident management tracking/reporting
- In-depth security awareness for employees, contractors, and subcontractors
- Interactive consultation with customers to proactively remedy security issues/incidents
- Analysis and dissemination of security intelligence information throughout our network



SECURITY IN THE CUSTOMER BUSINESS MODEL



SECURITY PORTFOLIO



PARTICIPATION IN GOVERNMENT REGULATORY INITIATIVES AND PUBLIC/PRIVATE SECTOR PROGRAMS

Panalpina participates and holds certifications in international government and industry sponsored security and customs programs, to include, but not limited to:

- World Customs Organization (WCO):
Authorized Economic Operator (AEO)
- Business Alliance for Secure Commerce (BASC): Latin America
- U.S. Customs & Border Protection:
Customs Trade Partnership Against Terrorism (CTPAT)
- U.S. Transportation Security Administration (TSA):
*Indirect Air Carrier Standard Security Program (IACSSP)
and Certified Cargo Screening Facility (CCSF)*
- Canada Border Services Agency (CBSA):
Partners in Protection (PIP)
- Singapore Customs:
Secure Trade Partnership (STP)
- Transported Asset Protection Association (TAPA):
FSR certified warehouses



WORLD CUSTOMS ORGANIZATION
ORGANISATION MONDIALE DES DOUANES



SUMMARY

Our focus is to ensure the safe and secure handling of our customers' products throughout the supply chain network

Under the current economic environment, vulnerabilities from criminal activity and terrorism continue to pose a risk and threat

Panalpina is committed to combating these security issues, while providing value to our customers, through security enhancements, such as:

- Employing a risk management approach that incorporates security and intelligence information with customizable solutions
- Enhancing security vigilance and awareness within our supply chain network
- Automating existing processes to streamline security operations and enhance reporting and communications
- Continuously re-evaluating procedures and programs to ensure applicability and effectiveness for the changing security environment



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