

Supply Chain Security Policy

Panalpina Security has the primary goal to provide strategies that help identify, respond, and mitigate security risks throughout the supply chain. It is our team's mission to work closely with our customers and business partners to understand their needs and to deliver a solid foundation for current and future business ventures with a focus on continuous improvement.

Customer

By forging close professional partnerships with our customers, we gain a solid understanding of their needs and requirements. This allows us to develop unique and customized solutions that are feasible to implement and provide an appropriate level of security.

Access control

Measures must be undertaken to restrict access to:

- Secure areas of your facilities
- Our customers' shipments or assets
- Company and customer information

Visitors and guests shall wear a Panalpina issued badge and are the responsibility of their host at all times when on premises. Escorts are required at all times when accessing a warehouse or other areas as locally designated.

Responsibility

It is the responsibility of all employees to:

- Adhere to Panalpina Global Security Standards & Procedures
- Report security breaches and suspicious activities to your line management for escalation to Country and Regional Security Management.

Training and development

A highly qualified, committed and motivated staff is the basis for a successful business. PanAcademy supports this principal with specifically developed security training programs.

Contractual & Regulatory Security Requirements

Measures must be undertaken to protect our supply chain network by:

- Complying with agreed upon customer requirements for all shipments
- Abiding with all government regulatory programs and protocols
- Supporting security personnel during assessments, analyses, audits, and investigations.

Asset Protection

All Panalpina owned/operated, as well as subcontract/leased facilities, offices, warehouses, cargo hubs, and/or transportation vehicles must be protected by the implementation of appropriate security measures and procedures.

Incident management

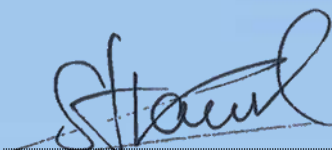
An integrated approach to security is an essential part of incident management. By embedding security within Panalpina's daily operations and establishing solid communications with customers and business partners, Panalpina is able to proactively manage risk and mitigate security incidents.

Awareness

The continuous promotion of security awareness to all employees and partners (interested parties) is a key component in maintaining a secure supply chain.

Continuous Improvement

We monitor key performance indicators throughout our company to evaluate and continually enhance the efficiency of our Global Standards & Procedures.



Stefan Karlen
Chief Executive Officer



Kevin Johnson
Corporate Head Supply Chain Security