



Cargo Security Solutions



Security is at the heart of Panalpina's daily business. Our experienced teams have developed innovative and adaptable security protocols to maintain a secure supply chain. Once in our control, your products are secured, and our proven track record ensures that a high level of security is maintained throughout our network. Moving goods safely and securely has made us a trusted partner to many of the world's largest manufacturers and shippers.

Security Partner

Our customer relationships are partnerships based on trust and understanding. Our teams work closely with you to analyze and evaluate your supply chain from end-to-end in order to understand their workings and identify potential risks. From this, we develop innovative and adaptable security measures that evolve to changing environments and meet your individual and growing needs.

Proactive Prevention

We implement proactive measures, specifically designed to mitigate risk to your shipments. Security experts are strategically positioned throughout our network to support our global end-to-end supply chain solutions.

Science of Security

Equipped with a wealth of information and experience, we work to prevent problems before they occur. We conduct a fully automated risk assessment process that identifies areas for improvement. This comprehensive review draws on our internal loss prevention initiatives and security protocols, as well as international government requirements, industry practices, and field intelligence to provide a robust security approach.

People Power

Our security team possesses a diverse set of skills and backgrounds, including extensive hands-on experience in government, supply chain/logistics, law enforcement, and military sectors, as well as in our customers' industries. This background and expertise provide a solid platform to devise innovative and practical security solutions that minimize risk, while improving our overall operations.



Security Protocol

Panalpina has developed international security protocols that govern the proper and secure handling of goods throughout our network. These include:

- A globally adopted investigation and incident management platform for reporting and handling potential incidents and security issues – with the aim of sharing best practices to continually evolve our security measures.

Security Portfolio at a Glance

Policy

- Documented security plans
- Standard Operating Procedures (SOP) and guidelines
- Global security organization and resources

Awareness

- Education and training
- Industry best practices
- Security pre-alert program
- Customer updates

Risk Mitigation

- Identify and prevent incidents
- Risk assessments (facility, route, end-to-end supply chain)
- Highly Vulnerable Cargo (HVC) security
- Mitigation strategies

Physical Security

- Access controls
- Intrusion detection and alarm systems
- Digital video recording systems/CCTV
- Cargo/vehicle tracking
- Drivers rules and guidance

Personnel Security

- Background checks
- Information security controls
- Restricted access to controlled areas

Incident Management

- Global incident reporting
- Incident notification and escalation procedures
- Incident response and investigations

Compliance

- Subcontractor management
- Compliance audits
- Government security and regulatory compliance programs (AEO, BASC, C-TPAT, STP, TSA, etc.)
- Customer communication

- Physical security and access control procedures implemented at all facilities worldwide.
- A global customs supply chain security program, encompassing international government/customs requirements.
- Driver security guidelines and procedures for all drivers performing road transport.
- A secure cargo program that mandates special handling procedures for cargo vulnerable to theft.

Participation in Government Security & Customs Programs

As an active member of numerous government and industry bodies, we are at the forefront of transport industry security. We collect, analyze and distribute security intelligence to our network and gather insight into the latest security methods and technologies to stay one step ahead of ever-evolving security threats.

- World Customs Organization (WCO): Authorized Economic Operator (AEO)
- U.S. Customs & Border Protection: Customs-Trade Partnership Against Terrorism (C-TPAT)
- U.S. Transportation Security Administration (TSA)
 - Indirect Air Carrier Standard Security Program (IACSSP)
 - Certified Cargo Screening Facility (CCSF)
- Canada Border Services Agency (CBSA): Partners in Protection (PIP)
- Singapore Customs: Secure Trade Partnership (STP)
- Business Alliance for Secure Commerce (BASC): Latin America
- Various industry groups, worldwide





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