Intervention mitigates disruptions

PANALPINA SECURITY

ADDING VALUE WHILE PROTECTING OUR CUSTOMERS PRODUCTS

in motion
Corporate security missions & objectives

Panalpina Security provides strategies and solutions that identify and mitigate risk throughout the supply chain.

It is our mission to work closely with our customers and business partners to understand their needs and deliver proactive security measures for current and future ventures.
Security team & organization

Team & commitment

Our Security Team:

- Possesses solid experience within applicable fields of supply chain/logistics, law enforcement, military and government industries
- Maintains extensive engagement in national and international organizations and government sponsored programs

This experience and influence allows the team to provide:

- A commitment to deliver robust and adaptable security solutions to meet our customers needs
- The flexibility to adapt to the ever-changing security environment

Organizational structure

Led by Corporate Security, a matrix structure ensures alignment with organizational policies, while ensuring that each region of the world is appropriately managed for security
Security methodology

- Provide a balanced approach to security through customizable supply chain security measures that incorporate customer needs, applicable regulatory requirements, and industry standards (i.e. AEO, CTPAT, TAPA, etc.)

- Develop and maintain strong partnerships with our customers through routine/frequent communications and collaborative working relationships to instill effective and feasible security

- Align and imbed security in contractual and daily business/operational processes

- Continuous analysis and assessment of:
  - The risk and security posture of our supply chain network
  - Existing security processes (procedures, guidance documents, subcontractors performance, etc.)

- Utilization of technology solutions to increase efficiencies and streamline security operations

Our customer focus and high level security approach equates to: Value added solutions that enhance supply chain security
Effective security solutions & initiatives

- Participation and compliance with government requirements and programs
- Loss prevention initiatives that strengthen the handling of shipments throughout the supply chain
  - Security Risk Cargo (SRC) program
  - Driver security guidelines
  - Physical security protocols
  - Gap analysis/risk assessment
- Automation of supply chain risk assessment processes and security incident management tracking/reporting
- In-depth security awareness for employees, contractors, and subcontractors
- Interactive consultation with customers to proactively remedy security issues/incidents
- Analysis and dissemination of security intelligence information throughout our network
Security in the customer business model

**REACTIVE SECURITY**
- Involve security only after incident occurs
- Mitigation measures occur as a result of an incident
- Manage incident while or after it occurs

*Potential loss: Very High*

**PROACTIVE SECURITY**
- Supply Chain Security engaged early in tender/RFQ process
- Maintain compliance with security requirements (per contract/SOW)
- Develop and employ appropriate security and communications protocols
- Planned response protocol for security incidents in place

*Potential loss: Moderate-High*

**INTEGRATED SECURITY**
- Security processes are embedded in daily operations (executing, monitoring, reporting)
- SRC shipments are securely transported/stored (per SOP, guidelines and SOW/contract)
- Supply Chain Security is routinely consulted/engrained in your business strategy
- Response protocols are continuously evaluated
- Communications with customer are routine & frequent
- Resiliency established

*Potential loss: Low*
Security portfolio

**Awareness**
- Education & Training
- Industry Best Practices
- Security Pre-alerts
- Customer Communications
- Enhanced Vigilance throughout network

**Risk Mitigation**
- Identify & Prevent incidents
- Risk Assessments (Facility, Route, End-to-End Supply Chain)
- Security Risk Cargo (SRC) program
- Mitigation Strategies

**Physical Security**
- Access Controls
- Intrusion Detection & Alarm Systems
- Digital Video Recording systems/CCTV
- Cargo/Vehicle Tracking
- Drivers Rules & Guidance

**Personnel Security**
- Background Checks
- Information Security Controls
- Restricted Access to Controlled Areas

**Compliance**
- Subcontractor Management Oversight
- Compliance Audits
- Government Security & Regulatory Compliance Programs (AEO, BASC, CTPAT, STP, etc.)

**Policy**
- Documented Security Plans
- Standard Operating Procedures & Guidelines
- Global Security Organization & Resources

**Incident Management**
- Global Incident Reporting
- Incident Notification & Escalation Processes
- Incident Response & Investigation

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Panalpina participates and holds certifications in international government and industry sponsored security and customs programs. Most notable:

- **World Customs Organization (WCO):**
  Authorized Economic Operator (AEO)

- **U.S. Customs & Border Protection:**
  Customs Trade Partnership Against Terrorism (CTPAT)

- **ISO 28000:2007 – certification:**
  Provision of Global Security- Corporate Level Management System

- **Transported Asset Protection Association (TAPA):**
  FSR certified warehouses
Customs supply chain security program

Participation in government regulatory initiatives and industry programs

Panalpina fully complies with the highest international supply chain security standards as established by the Authorized Economic Operator (AEO) program. Outside of Europe, AEO programs are better known by their country-specific acronym, for example: CTPAT (USA), PIP (Canada), STP (Singapore), or IMECM (China), to name a few.

Shared responsibility with our business partners

Panalpina as one of the world’s leading third-party logistics providers and our business partners have a shared responsibility to secure the supply chains of our customers. Ensuring compliance with the AEO program entails that we require business partners to review security-relevant checklists and guidelines, and to engage in trainings and participate in audits.

Summary

Our focus is to ensure the safe and secure handling of our customers’ products throughout the supply chain network.

Under the current economic environment, vulnerabilities from criminal activity and terrorism continue to pose a risk and threat.

Panalpina is committed to combating these security issues, while providing value to our customers, through security enhancements, such as:

- Employing a risk management approach that incorporates security and intelligence information with customizable solutions.
- Enhancing security vigilance and awareness within our supply chain network.
- Automating existing processes to streamline security operations and enhance reporting and communications.
- Continuously re-evaluating procedures and programs to ensure applicability and effectiveness for the changing security environment.
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